



Results Presentation | Q4 2023

February 22nd, 2024

Disclaimer

This presentation and the investor conference call in which this presentation is used might contain forward looking statements, which are based on our current expectations and projections about future events. All statements other than statements of historical facts in this presentation including, without limitation, statements regarding our future financial position, risks and uncertainties related to our business, strategy, capital expenditures, projected costs and our plans and objectives for future operations, may be deemed to be forward-looking statements.

Many factors may cause our results of operations, financial condition, liquidity and the development of the industry in which we compete to differ materially from those expressed or implied by the forward-looking statements contained in this quarterly report. Our annual report available on our website contains a list of factors that, among others, may cause our results to differ from those described in our forward-looking statements.

The presentation also contains certain non-GAAP financial information. The Group's management believes these measures provide valuable additional information in understanding the performance of the Group or the Group's businesses because they provide measures used by the Group to assess performance. Although these measures are important in the management of the business, they should not be viewed in isolation or as replacements for but rather as complementary to, comparable GAAP measures.

Agenda

- Key developments
- Financial review
- Q&A

Q4 performance highlights

Highlights

- Strong operating and financial performance in Q4 2023
- Excellent growth in revenue and profitability
- Customer Portfolio +9% to 5,173k driven by new installations of 199k and attrition of 7.6% in the quarter
- Further deleverage of 0.1x in the quarter, down to 5.3x
- New financial policy targeting reported net leverage < 4.5x
- €500m of available liquidity

Key operating & financial metrics

		Q4 22	Q4 23	Change	Change @ constant currency
Group Revenue	(€m)	725	785	+8%	+9%
Adjusted Group EBITDA ⁽¹⁾	(€m)	297	338	+14%	+15%
Portfolio Services EBITDA	(€m)	435	484	+11%	+12%
New Installations	(000)	196	199	+2%	
Customer Portfolio	(000)	4,752	5,173	+9%	

Notes: ⁽¹⁾ Excluding Separately Disclosed Items

2023 performance highlights

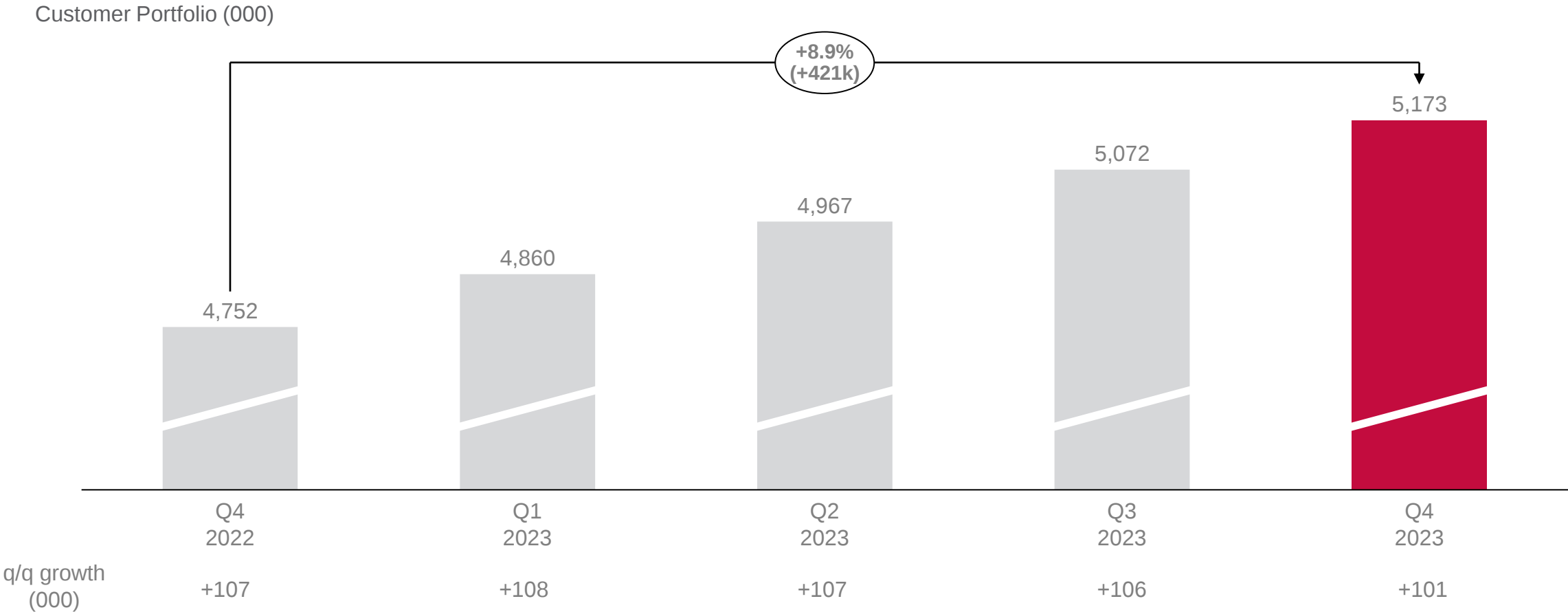
Key operating & financial metrics

		2022	2023	Change	Change @ constant currency
Group Revenue	(€m)	2,827	3,090	+9%	+11%
Adjusted Group EBITDA ⁽¹⁾	(€m)	1,152	1,340	+16%	+18%
Margin	(%)	40.7%	43.4%		
Portfolio Services EBITDA	(€m)	1,694	1,885	+11%	+13%
Margin	(%)	71.9%	71.5%		
Adjusted EBIT ⁽¹⁾	(€m)	577	694	+20%	+22%
Margin	(%)	20.4%	22.5%		
New Installations	(000)	802	797	(1%)	

Notes: ⁽¹⁾ Excluding Separately Disclosed Items

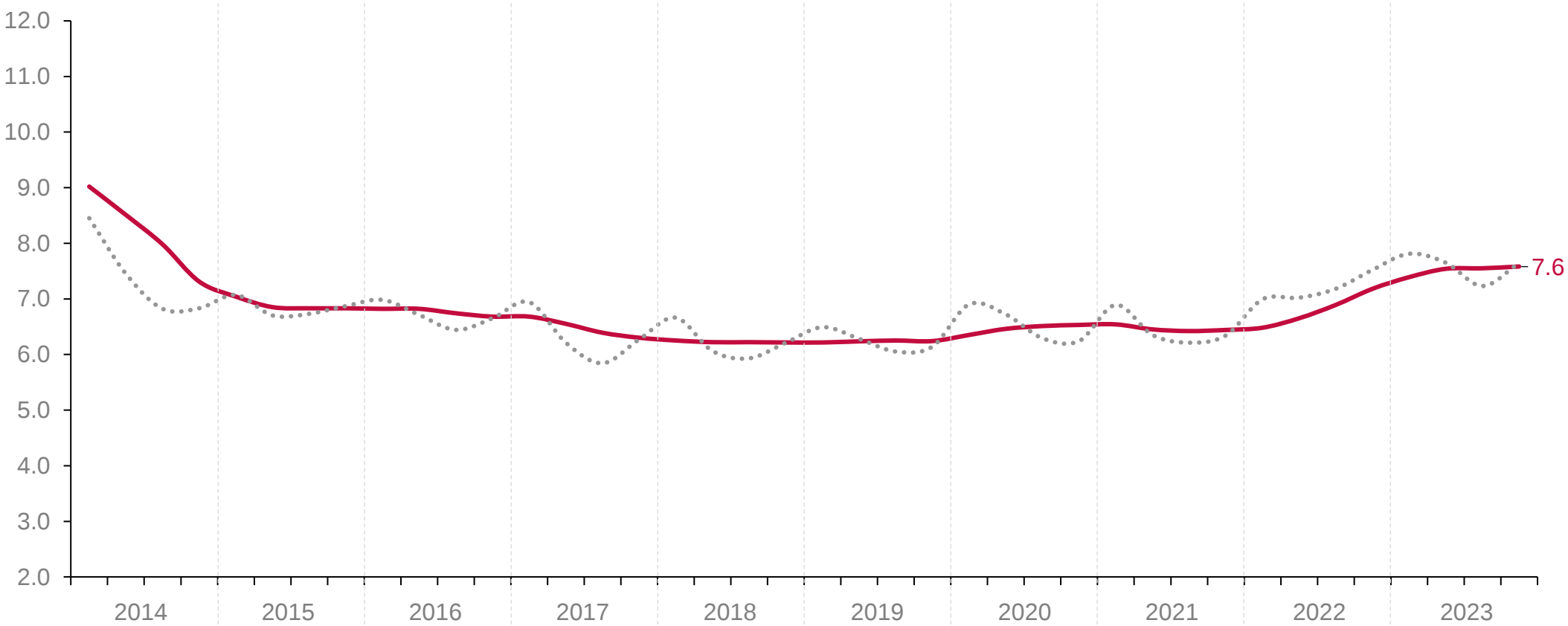
Strong customer portfolio growth

Highly consistent customer growth, +421k vs. prior year



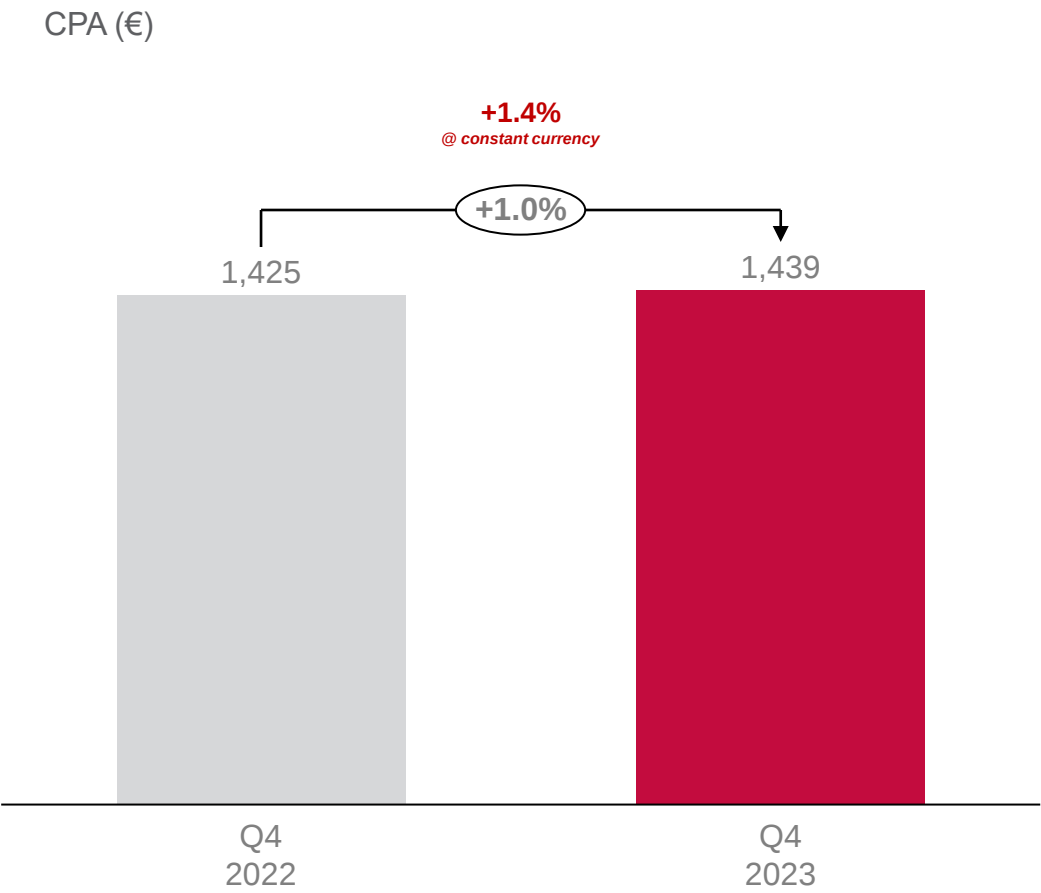
Sustained low attrition

Attrition Rate (%)

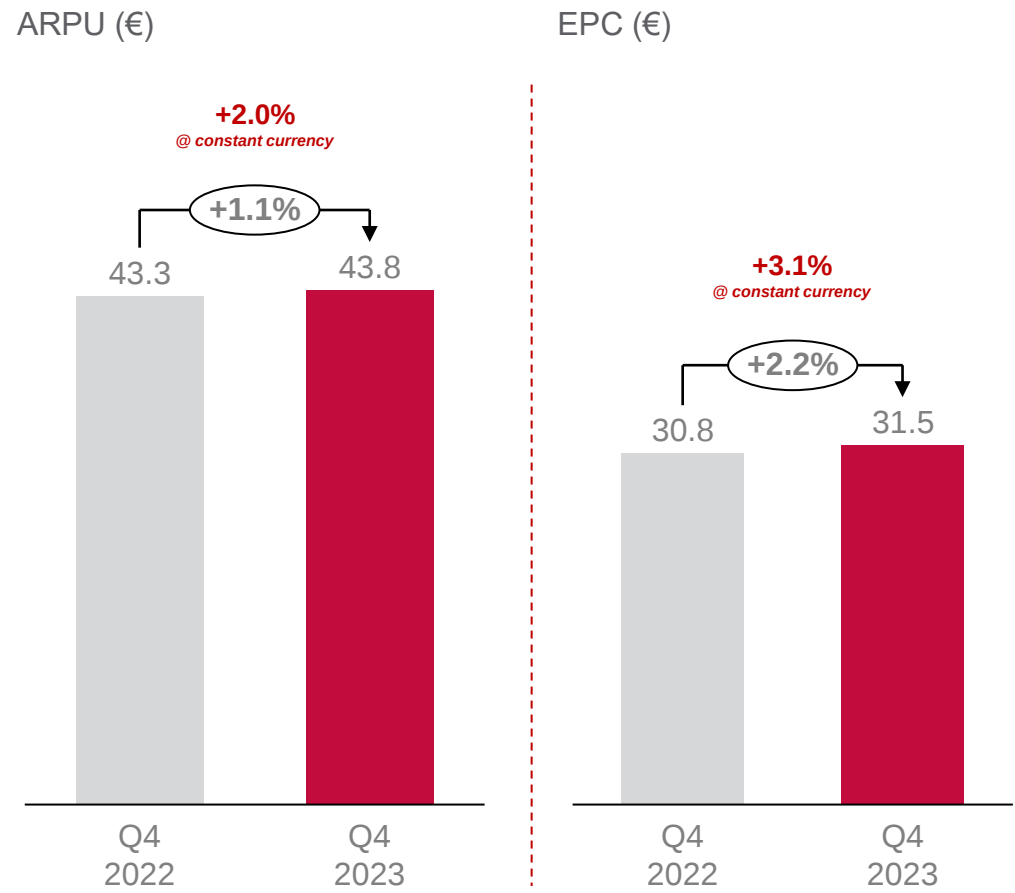


Excellent customer unit economics

Customer acquisition segment



Portfolio segment



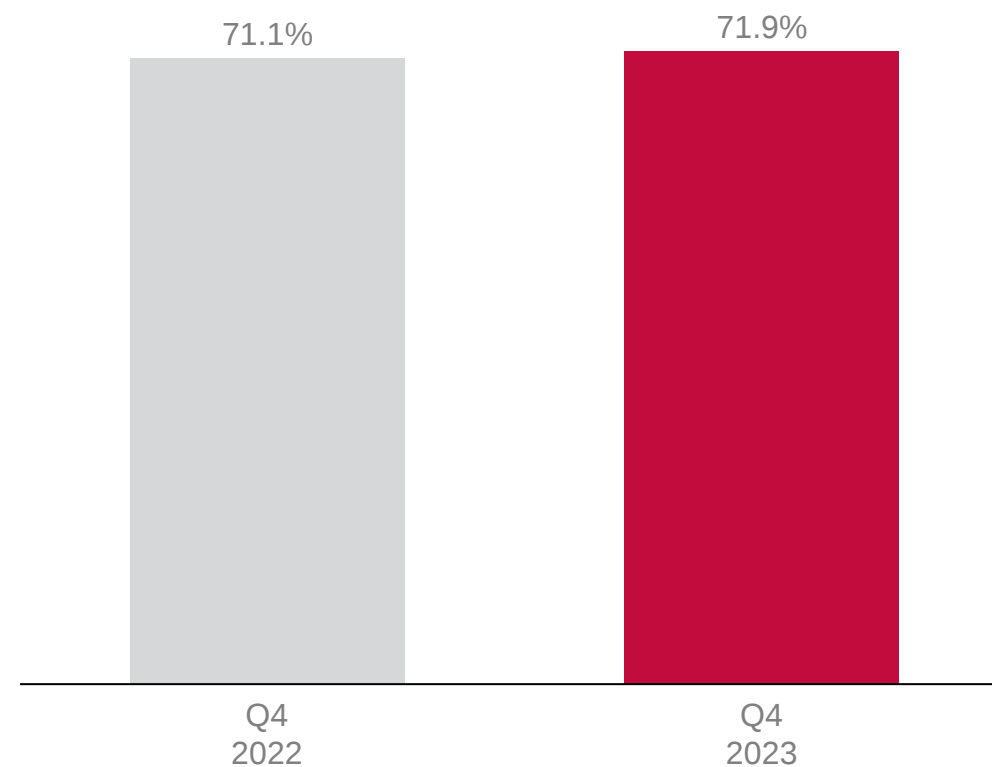
Key financial headlines

Strong financial metrics

(€m)	Q4 22	Q4 23	Change	Change @ constant currency
Group Revenue	725	785	+8%	+9%
Adjusted Group EBITDA ⁽¹⁾	297	338	+14%	+15%
Portfolio Services EBITDA	435	484	+11%	+12%
CF from Operating Activities	284	344	+21%	
Total Capex	235	234	(0%)	
Net Debt ⁽²⁾	7,383	7,408	+0%	
Cash & Unutilized Credit Facilities	279	500	+79%	

Sustained high profitability

Portfolio Services EBITDA Margin (%)



Notes: ⁽¹⁾ Excluding Separately Disclosed Items; ⁽²⁾ Net Debt as per our Senior Facilities Agreement dated 25 January 2021

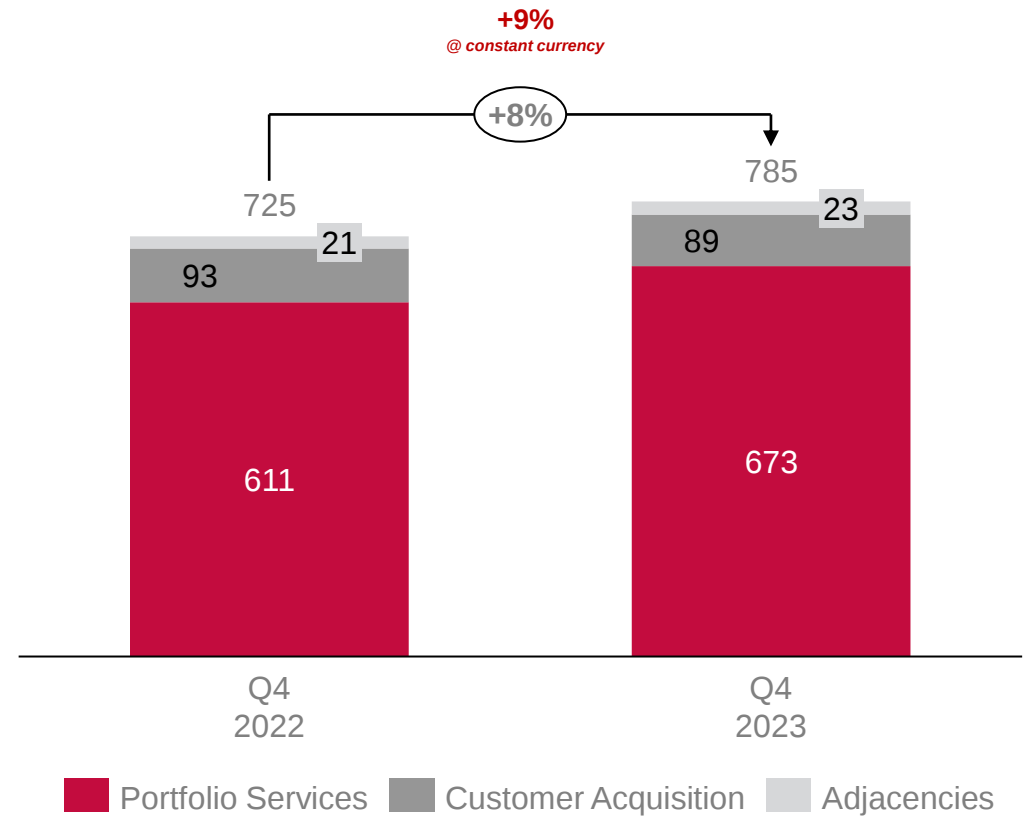
Income statement

Income statement - Q4 23

(€m)	Reported		SDIs ⁽¹⁾	Adjusted ⁽²⁾	Change	Change @ constant currency
Group Revenue	785	-		785	+8%	+9%
Net Op. Exp.	(467)	(19)		(447)		
Group EBITDA	319	(19)		338	+14%	+15%
D&A	(146)	(9)		(137)		
Assets Retirement	(29)	-		(29)		
Operating Profit	144	(28)		172	+18%	19%
Net Int. Exp.	(116)	-		(116)		
Other Fin. Items	(60)	(72)		13		
Profit Before Tax	(32)	(101)		69	+27%	33%
Income Tax	9					
Net Income	(22)					

Strong revenue growth

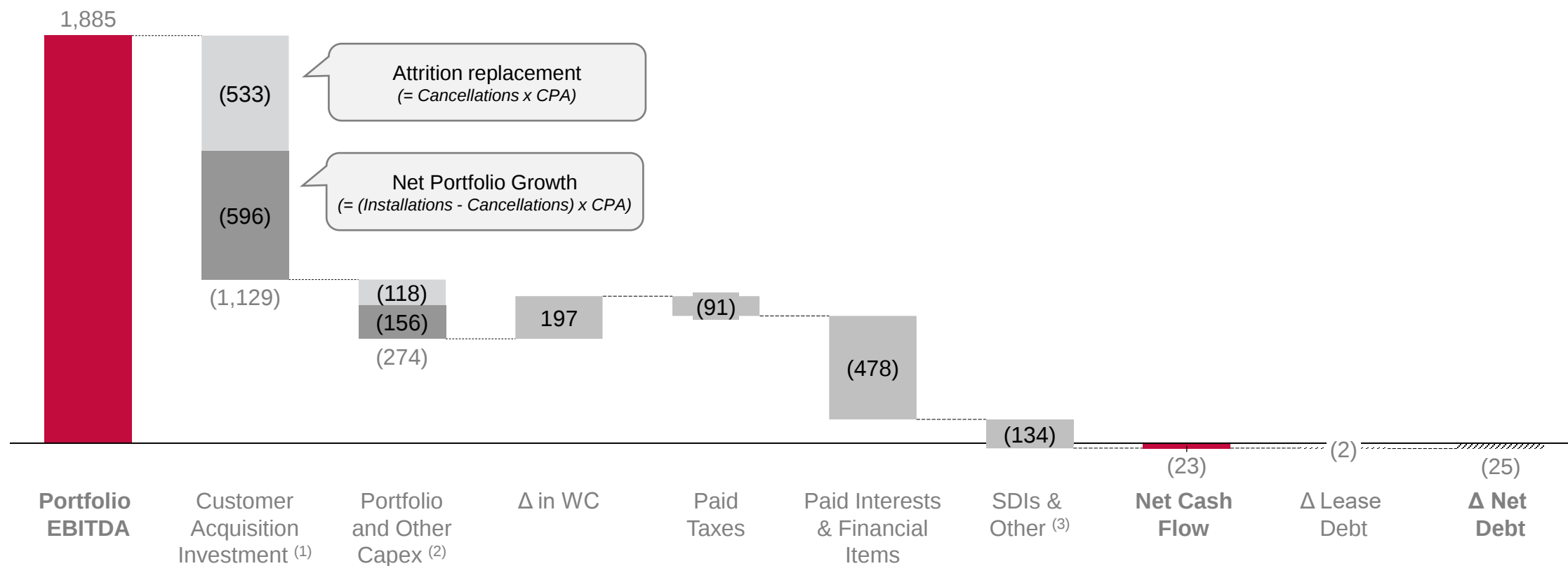
Group Revenue (€m)



Notes: ⁽¹⁾ Separately Disclosed Items; ⁽²⁾ Excluding Separately Disclosed Items

Cash flow generation and change in net debt

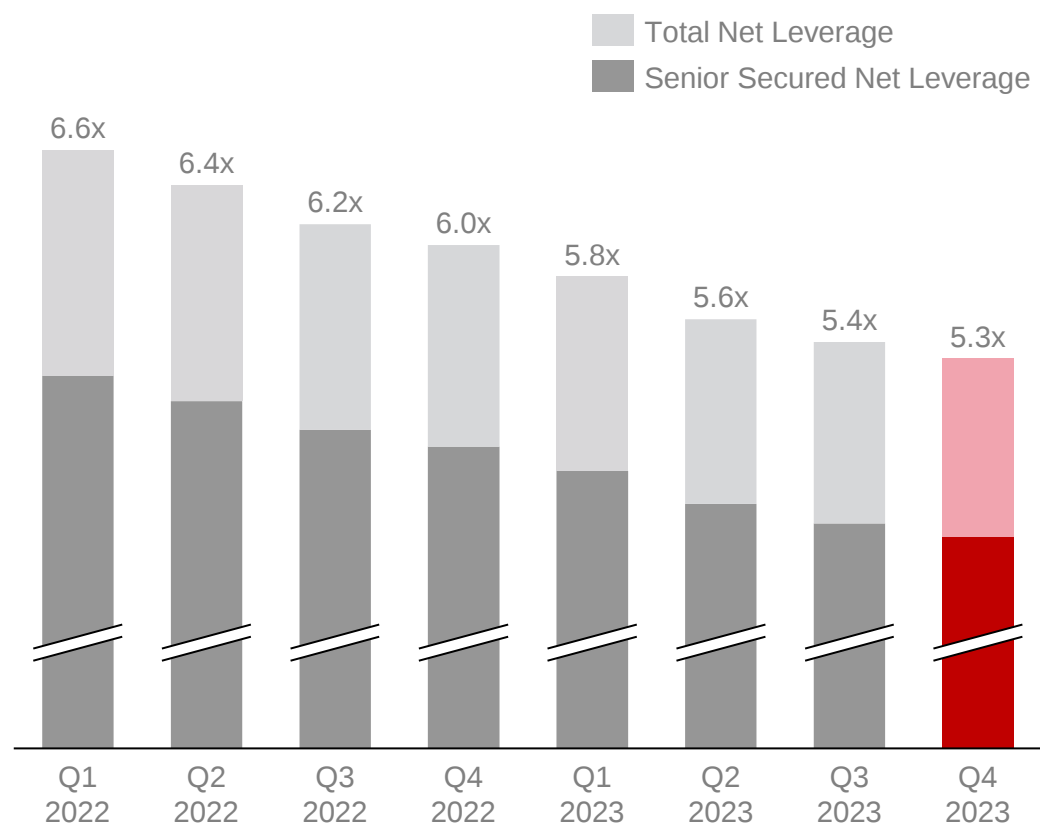
Jan-Dec 2023 Cash Flow Generation and Change in Net Debt, €m



Notes: ⁽¹⁾ Customer Acquisition Investment = Customer Acquisition EBITDA + Customer Acquisition Capex; ⁽²⁾ Portfolio capex (€118m) relates to new equipment for existing customers and Other Capex (€156m) includes capex related to R&D, IT and premises; ⁽³⁾ Includes Separately Disclosed Items, adjacencies, M&A, and IFRS adjustments

Leverage overview

Continued deleveraging trajectory



2022-23 net leverage

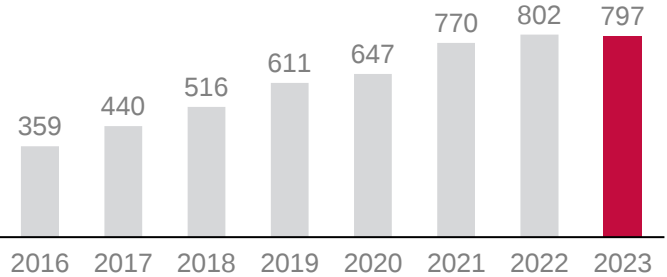
	2022				2023			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Net Debt (€m)	7,216	7,287	7,345	7,383	7,423	7,400	7,388	7,408
Adjusted EBITDA L2QA (€m)	1,090	1,140	1,192	1,224	1,270	1,327	1,362	1,389
Senior Secured Net Leverage (x)	5.2x	5.1x	4.9x	4.8x	4.6x	4.4x	4.3x	4.2x
Total Net Leverage (x)	6.6x	6.4x	6.2x	6.0x	5.8x	5.6x	5.4x	5.3x

- Continue to deliver consistent reductions in leverage, in line with recent track record
- Target reported net leverage <4.5x, and we anticipate further guidance once this leverage target is achieved
- Retain appropriate levels of available liquidity
- Actively manage maturity profile of our debt structure
- Financial strategy may adjust in cases of significant M&A activity, however continuing to target leverage reduction to <4.5x

Resilient high-quality growth model

Strong Customer Intake

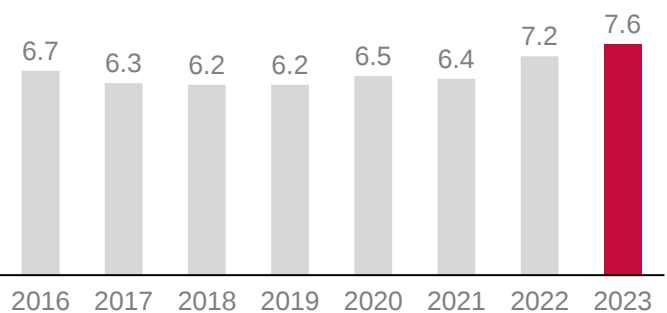
New Installations (000)



+

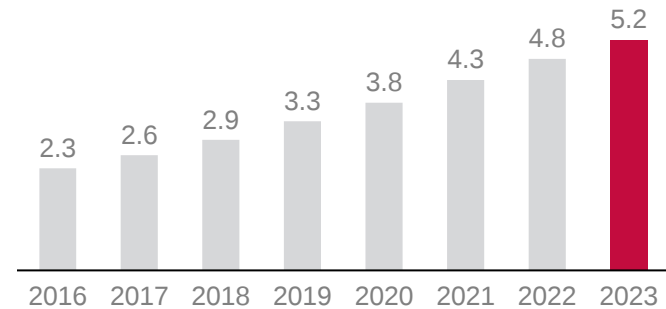
Sustained Low Attrition

LTM Attrition (%)



Strong Portfolio Growth

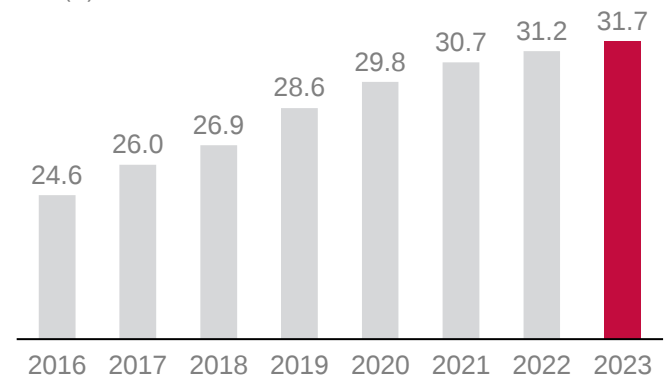
Customer Portfolio (m)



X

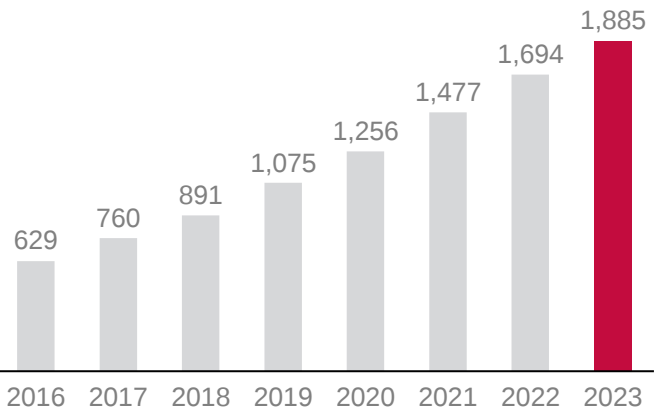
Improving Unit Economics

EPC (€)



Quality Portfolio EBITDA Growth

Portfolio EBITDA (€m)







Thank you