

Verisure widens its offering with exclusive Ting Labs partnership, bringing advanced electrical fire prevention technology to Europe

- **Verisure and US-based Ting Labs enter exclusive partnership to deploy its electrical fire prevention solution to customers in Europe**
- **The plug-in Ting sensor pairs cutting-edge sensor technology with an expert fire safety service to help prevent electrical fires**
- **The new service will be fully integrated into the core Verisure home alarm ecosystem, including 24/7 monitoring by its Alarm Receiving Centre**
- **There are 273,000 fires with an electrical origin (25-30% of all domestic fires) causing €6.25bn of property damage in the EU each year¹**
- **Verisure set to make the new service available to customers in Europe in 2027**

Geneva, 28 September, 2026: Verisure, the world's leading provider of professionally monitored security services by customers served, has announced a strategic partnership with US company Ting Labs to exclusively commercialise its pioneering electrical fire prevention solution to its customers in Europe.

The partnership marks Ting Labs' first expansion into Europe, building on its experience helping protect more than 1.4 million U.S. homes. From a single outlet, Ting analyses 30 million electrical signals every second to detect dangerous arcing, the early warning signs of electrical faults that could lead to a fire, backed by expert support to help resolve them.

This life-saving technology will now be available to more families, with Ting technology seamlessly integrating into Verisure's current home alarm ecosystem. The sensor will operate alongside Verisure's professional monitoring services to provide a new layer of protection against one of the leading causes of domestic fires.

The partnership also expands Verisure's fire protection offering, complementing Connected Smoke Alarms and AI-powered WiFi Vision that help detect threats earlier and support emergency response when every second counts, with Ting's ability to help identify electrical fire hazards before a fire ever starts.

There are 273,000 fires with an electrical origin and €6.25bn of property damage caused by domestic fires in the EU each year. Electrical faults are also estimated to account for between 25% and 30% of domestic fires in Europe¹. Verisure data and insights also reveal that fires are continually ranked as one of the greatest concerns and drivers of customers seeking monitored home alarm protection.

Austin Lally, Verisure CEO, said: "This exclusive partnership represents another step forward in our ambition to expand Verisure's protection beyond traditional security and safety solutions. By combining Ting Labs' proven electrical fire prevention technology with Verisure's monitoring expertise, operational scale and customer relationships, we are creating a differentiated, subscription-based proposition that addresses an important and growing consumer need against the rising threat of domestic fires. We believe that this service will slot seamlessly into our existing home alarm ecosystem and will strengthen our competitive position, open new growth opportunities across direct and partner channels, and further reinforce Verisure's leadership in innovative home protection."

Bob Marshall, Cofounder and CEO of Ting Labs, added: "Verisure's scale, expertise, and customer relationships make them the ideal partner to help us extend the protection that more

¹ Source: [European Fire Safety Alliance](#), *Forum for European Electrical Domestic Safety*

than 1.4 million homes in the US already rely on to a new market. We are proud to bring Ting electrical fire prevention technology to European homes and small businesses. At Ting Labs, protection is our purpose, and in Verisure we've found a partner who shares it, so together we're advancing one mission: more proactive home protection and greater peace of mind for families.”

The partnership combines Ting Labs' electrical fire prevention technology with Verisure's home protection expertise through a co-development and licensing model. Ting Labs' technology, firmware, cloud platform and fire safety tools will be adapted for European homes, with Verisure manufacturing the sensor and managing sales, installation, service and support experience. The newly designed sensor will carry both Verisure and “Powered by Ting” branding, reflecting the technology at its core. Commercial launch in Europe is expected in early 2027.

This new partnership is part of Verisure’s continued investment in its innovation and technology capabilities. In 2025, Verisure has invested approximately €170 million in technology and innovation, with the objective of developing new cutting-edge security products and services, driving volume growth, supporting premium positioning, engaging customers to increase usage and ultimately contributing to margin growth through reducing cost-to-serve.

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About Verisure

Verisure is the global leader in professionally monitored security services by customers served.

Every day, our dedicated teams use leading technology to Deter, Detect, Verify, and Intervene to protect ~6.4 million families and small businesses from intruders, fire, and health emergencies across 18 countries.

With over 35 years of insights, experience and innovation, Verisure is known for category-creating marketing, sales excellence, innovative products and services, and customer-centricity.

Our mission is to give our customers peace of mind by protecting what matters most to them. We believe that everyone has the right to feel safe and secure.

Thanks to a strong focus on high-quality service, we aim to have the most satisfied and loyal portfolio of customers in the industry. We estimate that we have some of the strongest growth and retention rates globally in consumer-facing services, which demonstrates our commitment to exceptional service levels and strong value proposition for our customers.

For more information: www.verisure.com

About Ting Labs

Ting Labs (formerly “Whisker Labs”) develops advanced technology that helps predict and prevent electrical fires while delivering intelligence that improves the safety and resilience of the electrical grid. Its flagship solution, Ting, helps detect hidden electrical hazards before they become dangerous fires and is trusted by more than 1.4 million homes and 40 leading insurance carriers in the United States and Canada. Powering the nation's fastest-growing electrical safety network, Ting is proven to help prevent 4 out of 5 home electrical fires, helping protect homes, communities, and lives in North America.