

Verisure awarded EENA TPSP Certification

29 April 2026, Geneva, Switzerland – Verisure plc (“Verisure”), the world’s leading provider of professionally monitored security services by customers served, has been recognised by The European Emergency Number Association (EENA) with an EENA TPSP Certification, becoming the first private company to receive the award.

Following an extensive audit programme, Verisure received the accolade for its Senior Protection service, which provides protection, well-being and peace of mind for its users. The certification recognises the organisation’s commitment to providing high-quality eCall services and its role in delivering reliable emergency assistance through third-party service provision.

Verisure was presented with its award at the recent EENA Conference 2026, one of the leading global events dedicated to public safety, emergency response, and crisis management. At the event, Verisure also hosted the official pre-conference workshop, which focused on how to further strengthen collaboration between privately monitored home alarm providers and emergency services. This includes a new, groundbreaking real-time response information sharing platform developed by Verisure for use with first responders.

Pablo Torres, Group Proposition Management Director at Verisure, said: “We are proud to have been awarded the prestigious EENA TPSP Certification, which reflects our strong commitment to our customers’ safety, role of a trusted partner to first responders and our ongoing efforts to strengthen the speed and quality of intervention. Our Senior Protection service, as well as our full home alarm monitored proposition, is built on the foundation of humans powered by strong technological innovation and complemented by collaboration with first responders, such as emergency services and the fire brigade. This is why we are the global leader in our sector, trusted by close to 6.2 million customers.”

Verisure protects what matters most with 24/7 monitored home surveillance, bolstered by the leading technology, products and innovation in the sector. This enables Verisure to detect and verify incidents earlier and more accurately, with intervention only actioned when needed.

In 2025, Verisure managed more than 417,000 incidents in Verisure-protected homes requiring on-site assistance, with the company in many countries working closely with first responders, including police, emergency services and fire brigades. The commitment to highly accurate detection, verification and reporting of real incidents is how Verisure has built trust with first responders over time, helping customers to receive help promptly.

EENA has developed a unique standard to improve the overall provision of third-party emergency services across the EU. The programme allows TPSPs to benchmark themselves against standards specific to their mission and rewards those committed to delivering high-quality services.

Notes to eds

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About Verisure

Verisure is the global leader in professionally monitored security services, with a market-leading presence across Europe and Latin America.

Every day, our dedicated teams use leading technology to Deter, Detect, Verify and Intervene to protect ~ 6.2 million families and small businesses from intruders, fire, and health emergencies across 18 countries.

With over 35 years of insights, experience and innovation, Verisure is known for category-creating marketing, sales excellence, innovative products and services, and customer-centricity.

Our mission is to give our customers peace of mind by protecting what matters most to them. We believe that everyone has the right to feel safe and secure.

Thanks to a strong focus on high-quality service, we aim to have the most satisfied and loyal portfolio of customers in the industry. We estimate that we have some of the strongest growth and retention rates globally in consumer-facing services, which demonstrates our commitment to exceptional service levels and strong value proposition for our customers.

For more information, visit <https://www.verisure.com>